

## ACCISURE PROCESS & DETAILS



### EXTRA BENEFIT EXPLAINED

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- Accisure is a membership program that assist its members with logistical support if they are injured in a road accident. Accisure members will also be assisted with private medical care for injuries resulting from the accident they were involved in.
- When a member is injured in a motor vehicle accident, he or she will be taken to the nearest government hospital to be stabilized. Accisure will then be notified that the member was involved in a motor vehicle accident.
- An Accisure area consultant will go to the local police station to confirm the accident and collect the official accident report with the member's consent. Copies of the medical treatment provided to the member, as well as the ambulance report will be collected by the Accisure representative, and this will then be used to transfer the patient to the nearest private hospital in the Accisure hospital network.
- These services are not available at all private hospitals, however there is a network of private hospitals throughout South Africa with doctors, specialists and different service providers that do treat Accisure members who were involved in road accidents and do not have private medical aid.
- Private medical treatment will be provided if the patient presents the correct documentation which must include the following:
  - an official accident report;
  - ambulance report correctly completed and stating the injured person's name and ID number;
- These hospitals and other medical service providers claim back their medical account directly from the Road Accident Fund for medical treatment provided, and Accisure has no influence on the type, or the amount of treatment provided.
- Although Accisure is not responsible for any medical accounts or any set amounts for medical treatment, we guarantee acceptance to private medical care within the Accisure medical service providers network, with the provision of the correct documentation as outlined above. Once the member is admitted to a private medical facility, the service provider will claim their costs directly from the Road Accident Fund. There is no set limit to the treatment provided, if it is related to the specific accident the member was involved in.
- Accisure will at no stage be involved in payment of any accounts or any treatment given to the member.
- Thus, Accisure assists its members in the logistics of collecting the documentation and then connecting them with the closest hospital in the Accisure network to proceed with medical treatment.

## HOW TO REDEEM YOUR VOUCHER?



### FOOD VOUCHER

Royalty Life now offers you, as a valued policyholder, a benefit that makes your monthly grocery budget go further. The benefit brings about saving on your monthly grocery purchases using various grocer coupons on a selection of up to 35 items for a specific month. The selection of grocery coupons can only be deemed at Checkers, Checkers Hyper and Shoprite stores nationwide.

#### How to Redeem your Coupons

- Go to <https://bit.ly/RoyaltyLifeCoupons> on your phone or PC to access your grocery coupons
- Log in by entering your mobile number
- View available coupons and select the coupon you would like to redeem by "adding the item to your basket"
- Once you have selected all the items you wish to purchase, go to the basket tab on the top right-hand corner of the mobi-site
- When purchasing the items in-store, make sure to select the correct brand as displayed on the mobi-site
- A unique barcode code will be generated, and you can send the code to your number via SMS or email.
- At checkout, show the grocery coupon barcode to the cashier
- The savings will automatically be deducted from your total purchase value.
- For any queries or questions, you can call our helpline on **0860 021 169**.